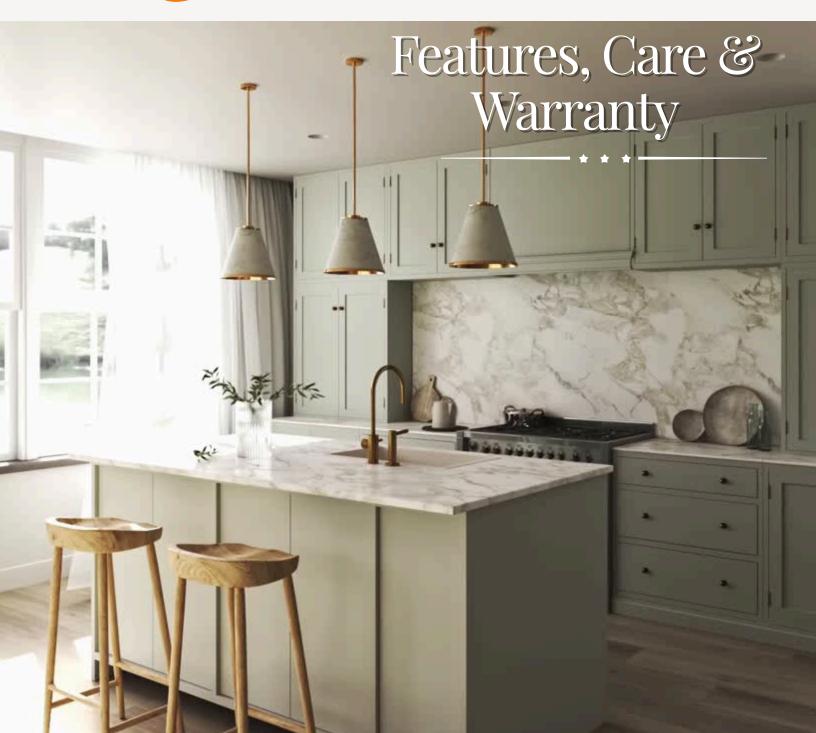


TONE GUIDE:







Every job completed by The Granite Guys Ltd. is protected by our 1-Year Limited Fabrication & Installation Warranty, applicable only to projects where both fabrication and installation were performed by our team.

Warranty Coverage

- Within 1 Year of Delivery: If a fabrication or installation defect is identified, The Granite Guys will, at its discretion, repair or replace the countertop at no cost to the customer.
- Between 1 and 5 Years of Delivery: The Granite Guys may offer repair or replacement at a pro-rated cost, based on the age of the countertop.

Important Limitations

- Material Warranties: Quartz is a man-made material and is typically covered under a
 manufacturer's warranty. Any claims related to quartz must go through the supplier; The
 Granite Guys will assist with this process if needed. Natural stone materials such as granite
 and marble may contain inherent variations or characteristics. Due to their natural origin,
 stone suppliers generally do not offer warranties for issues related to the material itself. In both
 cases, manufacturer warranties usually cover only the material cost (slab) any fabrication or
 installation costs are not included and will need to be discussed separately with The Granite
 Guys.
- No Warranty for Remnants: Remnants are sold as-is. There is no warranty, and all sales are final.

No Warranty on Install-Only Jobs (No Template): If The Granite Guys does not perform the template, but proceeds with installation, no warranty will be provided. Accurate templating is critical to ensure proper fit and function.

- Other Exclusions: This warranty does not cover: Jobs installed by anyone other than The Granite Guys Ltd. Damage caused by transit, excessive heat, impact, moisture, or misuse/abuse Projects with outstanding balances
- Warranty Expiration All warranty obligations from The Granite Guys Ltd. expire one (1) year from the date of delivery. Any assistance beyond that point is offered solely at our discretion under the pro-rated terms outlined above.







- Uniqueness Every slab is one-of-a-kind, adding distinctive character to each project.
- Durability Known for its strength and resistance to everyday wear and tear.
- Heat Resistance Performs well under high temperatures; however, the use of trivets is recommended as some slabs may contain resin.
- Longevity When properly maintained (e.g., routine sealing), granite can outlast many other surfaces.
- Repairable Granite is one of the easiest natural stones to repair if damage occurs.



THINGS TO CONSIDER

- Requires periodic sealing to help prevent staining and preserve appearance.
- Natural variations and imperfections enhance the stone's beauty.
- Color and veining may vary significantly from slab to slab.
- Not all granites are rated for outdoor use—confirm suitability before specifying.
- Vein alignment at seams may be challenging due to natural pattern shifts.
- Although resistant to etching and scratching, some granites with specific mineral inclusions may be more susceptible.



WARRANTY

• Suppliers do not offer warranties on granite due to its natural variability. However, our fabrication and installation warranty still apply for jobs completed by our team.







- Elegance Instantly adds sophistication and luxury to any space.
- Timeless Appeal Arguably the most classic and enduring choice among natural stones.
- Light Tones Widely available in soft, neutral colors that are easy to design around.
- Cool Surface Naturally cool, making it ideal for baking and pastry applications.



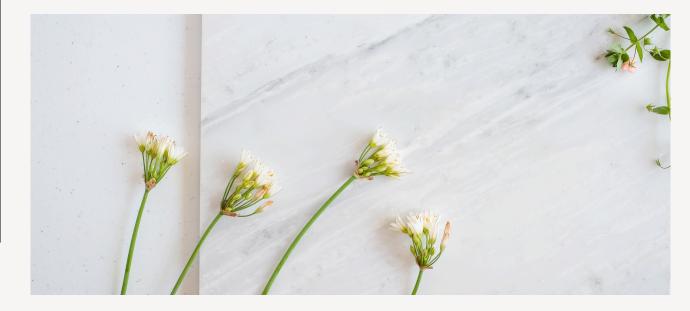
THINGS TO CONSIDER

- Over time, marble develops a patina that enhances its old-world charm.
- Softer than other stones, making it more prone to scratches.
- Can etch with acidic foods and liquids; honed finishes tend to show etching less.
- Highly permeable oils and even water can leave marks, though these are typically fixable.
- Requires more frequent sealing than other natural stones; use the bead test to determine when resealing is needed.



WARRANTY

• Suppliers do not offer warranties on marble due to its natural variability. However, our fabrication and installation warranty still apply for jobs completed by our team.









- Strength Around 7 on the Mohs hardness scale. This makes it more scratch-resistant, even under heavy kitchen use.
- Heat Resistance Performs well under high temperatures; however, the use of trivets is recommended as some slabs may contain resin.
- Matte finishes Help maintain its beauty for longer
- Ease of design Mostly wonderful light colors that are easy to design around
- Seams are easier to deal with



N THINGS TO CONSIDER

- Miters can chip easier at the seams
- Not always suitable for outdoor use
- Tend to take up oil stains and moisture more than other materials



WARRANTY

• Suppliers do not offer warranties on marble due to its natural variability. However, our fabrication and installation warranty still apply for jobs completed by our team.









- Ease of Restoration One of the most forgiving natural stones when it comes to maintenance and repair.
- Evolving Beauty Rich color that deepens and becomes more striking with time and age.
- Longevity Exceptionally durable and long-lasting when properly cared for.



N THINGS TO CONSIDER

- Soapstone naturally develops a patina over time, darkening with use and oiling.
- Surface will darken unevenly at first; this is a normal part of the aging process.
- Mitered edges can be more prone to chipping.
- Oiling is optional applying mineral oil helps achieve an even darkened color and enhances the stone's natural beauty while reducing the appearance of scratches and water spots.



WARRANTY

• Suppliers do not offer warranties on soapstone due to its natural variability. However, our fabrication and installation warranty still apply for jobs completed by our team.







- Low Maintenance Non-porous surface that does not require sealing.
- Durability Highly resistant to stains and scratches, making it ideal for busy kitchens.
- Design Variety Available in an extensive range of colors and patterns, including styles that mimic natural stone.



THINGS TO CONSIDER

- Cracks are rare but very difficult to repair if they occur.
- Extreme heat or harsh chemicals can react with the resin in the material, causing permanent damage that is not covered by warranty.
- Not UV stable prolonged sun exposure can cause discoloration over time.
- Not recommended for outdoor use due to potential discoloration and damage from UV exposure and weather conditions.



WARRANTY

• Manufacturer warranties typically range from 10 years to lifetime coverage, depending on the specific brand.









- Low Maintenance Easy to care for; regular cleaning is all that is required.
- Exceptional Durability Manufactured under high heat and compression without resins, making it highly resistant to damage.
- Heat, Impact, and Scratch Resistance Withstands extreme temperatures and heavy use.
- Versatility Available in a variety of thicknesses (such as 2 cm, 12 mm, 8 mm, and 5.6 mm), making it suitable for a wide range of applications.
- UV Resistant Most brands are approved for outdoor use, making them an excellent choice for exterior installations.



THINGS TO CONSIDER

- Requires seams at all 90-degree corners.
- Polished slabs have a glass-like finish that is more susceptible to scratches and etching—honed finishes are recommended for high-traffic areas.
- The slab's thickness is exposed at sink cut-outs.
- Polished finishes tend to show more wear compared to matte finishes.
- Mitered edges may not carry the pattern through seamlessly.
- Chips can be repaired but are more noticeable on polished finishes.



WARRANTY

• Most manufacturers provide a 25-year warranty.







GENERAL CARE & MAINTENANCE

Tips

- Use cutting boards and trivets for hot pots and pans
- Avoid acidic or abrasive cleaners
- Wipe spills promptly
- Use felt pads under heavy objects
- Never stand or sit on stone countertops
- Re-seal natural stones as recommended

This manual is equally applicable to the Harmony Collection.



Recommended Products





